

Moths

Post treatment advice sheet



Please read & keep for future reference

As you are aware we have treated your property for moths today. Please take the time to read the customer information below as **following this advice will greatly assist a speedy and successful treatment.** Should you require any further information please contact us on the telephone number provided.

If you suspect accidental poisoning, immediately contact the Accident and Emergency Department of your local hospital, or your local GP. The products that have been used will be indicated on the separate (yellow) job sheet also given to you by the operative.

- Do not clean or vacuum the treated areas for at least 14 days. If you do you will greatly reduce the effectiveness of the spray used.
- Try to find the source of the infestation. If it can be isolated or removed from the property it may prevent a re-infestation.
- The treatment works over a period of time, it will not affect the egg stage but will kill the larvae and adults as they emerge. Expect to still see activity for several days.
- Unfortunately we cannot guarantee complete eradication of this pest

- If you are still experiencing a problem after 14 days you may need to book and pay for additional treatments.
- High levels of hygiene as well as thorough inspection of carpets and fabrics will assist in detecting and dealing with this pest.

The fee paid is for 1 treatment.

Further treatment can be requested after 14 days, but each visit will be charged at the original fee.

We require 1 working days notice to cancel or change any appointment or you may lose that appointment and/or forfeit the fee.

It will be up to you, the client, to make your own arrangements for any further treatments. To do this you can contact Call point on 020 8314 7171.

LEWISHAM COUNCIL PEST CONTROL RESERVES THE RIGHT TO WITHDRAW FROM TREATMENTS IF ANY ADVICE GIVEN IS NOT FOLLOWED UP.

For further advice contact Call point on 020 83147171 or visit our website www.lewisham.gov.uk